AMENDMENTS TO THE CLAIMS

This Listing of Claims will replace all prior versions and listings of claims in this application.

Listing of Claims:

1.   (Currently Amended) A computerized process for managing an integrated information technology (IT) system having a plurality of components and providing a plurality of services, the process comprising the steps of:

collecting, at each of the components, usage data indicating an amount of use each component receives in providing each of the services,

reporting the usage data of each component for each service;

constructing a valuation function for valuing each service,

correlating each service with each component used to provide said service; ~~and~~

determining from said correlated services and components a value of each component and a value to said IT system; and

constructing a relationship table identifying the components used in providing each service, wherein a configuration management process is fed by a change management process in order to maintain the relationship table as changes to said IT system are made.

2.   (Previously presented) The process according to claim 1, wherein said component value is determined from usage statistics accumulated at each component.

3.   (Original) The process according to claim 2, further comprising the step of evaluating a worth of each component based on multiple uses of said component in multiple services performed by said IT system.

4.   (Cancelled)

5.   (Original) The process according to claim 1, wherein valuing a given service comprises determining a value for each transaction conducted in providing that service.

6.   (Original) The process according to claim 1, further comprising the step of providing for each component an agent for accumulating transaction data regarding services provided using that component.

7.   (Original) The process according to claim 6, wherein said value is determined in said determining step in accordance with the transaction data.

8.   (Original) The process according to claim 6, wherein said transaction data includes the type of transaction and a value associated therewith.

9.   (Original) The process according to claim 6, further comprising the step of reporting the transaction data.

10.   (Cancelled)

11.   (Cancelled)

12.   (Currently Amended) A system for managing an IT infrastructure comprising:

an information technology process model which defines a plurality of groups of processes defining information flow for an integrated management model defining the IT infrastructure for a plurality of IT services; and

a plurality of agents for monitoring each component of said IT infrastructure, said agents collecting transaction information identifying each transaction by service type;

said agents reporting over said IT infrastructure transaction information to said information process model whereby said information is used by said model,

wherein said information is processed to provide a table which identifies for each component the service in which the component participates.

13.   (Cancelled)

14.   (Previously presented) The system for managing an IT infrastructure according to claim 13 wherein said information from said agents are processed to derive a second table identifying a total value of each service based on said information.

15.   (Original) The system for managing an IT infrastructure according to claim 14 wherein said total value is determined for at least some of said services based on the number of transactions performed by said services.

16. (Previously presented) The system for managing an IT infrastructure according to claim 13 wherein said first table includes a valuation of each component based on said component's participation in each of said services.